

PRIVACY POLICY

Last updated 10/08/23

FarmBuddies is a Community Connector linking you or a member of your family or a client with a farm or other rural holding providing a Social Farming service in the South East region. We are a Not For Profit Social Enterprise and receive no income.

FarmBuddies understand that the information you trust us with is important to you and we are committed to protecting and respecting your privacy.

This policy explains how, when and why we collect your personal information during the course of providing services to you, under what situations we may disclose your personal information with others and how we keep it secure.

How we collect personal information

The information we need to provide our service is requested solely from and provided by you or a carer designated by you.

When we collect personal information

The information is collected at public events eg SEND Information Day or by email from you or a carer.

Why we collect personal information

The information collected is required to enable us to provide an efficient service to you. We never collect any information not relevant to our service. We will never sell your data.

Situations where we may disclose your personal information

In order to provide you with the best possible service, we may need to share your information with a selected farm in your area or other party.

Keeping your personal information secure

We have increased protection of your information in the light of GDPR 2018 legislation. Our computer records have always had restricted access to just two senior management personnel and been virus protected by a leading company. However, we have now gone one step further to improve security from any cyber attack. In order to achieve this we have removed from our computerised database the information that can identify you ie name, first line of address, postcode and email/tel numbers. Personal information in other parts of our records is only stored temporarily and in normal circumstances for not longer than 12 months.

Removing your personal information from our records

We review data annually to remove any that is no longer relevant to our activities. To remove your personal information from our records earlier, email your request at anytime and we will action your instructions within 48 hours.

How to contact us:

By email to the Data Protection Officer Stephen Sellers

stephen@farmbuddies.org.uk or 01420 538793 for any information.